



"There are so many reasons to love 2020 Visual Impression. I love that I can create a design and render it to a desired custom quality that looks very real. Clients are always impressed! Bonus, it is a tool that helps win bids!!" —Lucynda Slattery

2020 VISUAL IMPRESSION CONTEST WINNER

## 2020 Customer Spotlight

Lucynda Slattery won the first place in the Wellness category in the 2020 Office Inspiration Contest for 2017 with her design titled "Fun = Wellness". The panel of judges made special note of the open work space alongside the ping-pong table and meeting area as desirable spaces to accomplish both work and fun.

Lucynda credits HGTV with her start in the world of interior design. Growing up, HGTV programs played in the background in her home and she thought, "People get paid to make pretty spaces? I want to do that." Born in Boston and raised in San Diego, Lucynda began studying residential design at college and quickly realized she made a mistake, as she did not enjoy it. Thankfully she discovered commercial design, and it was the perfect fit. Upon graduating from college, she moved back to Boston and landed her dream job at Creative Office Pavilion (COP). When asked about industry accolades or accreditations, Lucynda was quick to cite three: resident interior design rockstar, rendering guru and unicorn princess!

### Working with 2020

Lucynda began using 2020 Cap about two and half years ago when she started at COP. She uses 2020 Cap daily and typically will use 2020 Visual Impression every day as well. Lucynda has found the 2020 Support team to be great and very responsive with any issues that arise. "I always appreciate a good 2020 Visual Impression training with tips and tricks, too."



### About the Designer

#### Lucynda Slattery

Designer, Creative Office Pavilion  
Boston, MA

**Favorite color:** Rainbows and sparkles

#### Favorite designers:

Antonio Ballatore, Maximo Riera,  
Maarten Baas

#### Favorite quote:

"Be yourself. Everyone else is already taken." —Oscar Wilde

# 2020 Customer Spotlight

COP leverages the suite of 2020 Office software products: 2020 Cap, 2020 Worksheet and 2020 Visual Impression. COP's design and sales departments are fully integrated so "designing, specifying and ordering becomes nearly a seamless process."

## 2020 Visual Impression Highlighted

Lucynda's inspiration for her winning design was mental health and happiness. She wanted to provide a colorful, playful, refreshing space to foster happiness, creativity and productivity. Her 2020 Visual Impression rendering includes furniture found in 2020 Office catalogs for Global, Sit On It and Herman Miller. "There are so many reasons to love 2020 Visual Impression. The possibilities are endless on what can be created. I love that I can create a design and render it to a desired custom quality that looks very real. Clients are always impressed! Bonus, it is a tool that helps win bids!!"

## Advice to Designers

Throughout the design process, Lucynda always keeps the end-user in mind. "I think 'if this was my seat' or 'if this was my office' so that I can have a better perspective on how the space will feel." She also pulls inspiration from the imagery and design examples found on Herman Miller's product brochures.

When it comes to using 3D CAD software, Lucynda advises other interior designers to never give up. "The payoff of practice is worth it. You can make literally anything and provide a high-quality visual to show your client their proposed space."

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At Creative Office Pavilion, we have one goal: make space happen. We are one of the nation's leading Herman Miller dealers and represent lines from hundreds of other respected manufacturers in the furniture, flooring and interior construction industries. With over 3,000 active customers and over 280 employees, we are a team of high-level work consultants whose focus is on our clients through every step of the process. Since 1986, we have created spaces for clients in a broad cross-section of industries and have provided the industry's freshest thinking and most innovative products. We believe in providing our clients with tailored solutions to form long-lasting relationships.

Learn more about COP at [creativeofficepavilion.com](http://creativeofficepavilion.com) or on [LinkedIn](#), [Twitter](#) and [Facebook](#).

