



BUSINESS CONTINUITY ACCOMPLISHED

Client Profile

An automotive corporation with world class engineering capabilities, state-of-the-art manufacturing facilities and a global customer base.

Challenges

When the client approached CBI, the automotive supplier was operating on two domains with separate exchange sites. This duplication of efforts required additional management staff and left the environment open to additional IT vulnerabilities. The main objective of the client was to perform an Exchange migration. Maximizing efficiency, rigor and cost, CBI was able to migrate with zero unplanned downtime. In fact, both existing domains were fully operational during the migration.

As part of the solution brought forth by CBI, Enterprise Vault was deployed to minimize impact, time and resources required. Through that process, several deficiencies were identified, including improper configurations in the network, as well as inadequate service management processes. Proper planning mandated that the environment was standardized and optimized prior to commencement of the migration. In order to minimize risk, CBI mirrored the configurations of the old environment within the new—without compromising rigor.

Solution

CBI's migration approach included deploying Enterprise Vault in the new environment before embarking upon the migration.

CBI's recommended migration strategy employed a staged transition from the old domain to the new environment to meet the client's business continuity requirements. During stage one, the old domain and the new began operating simultaneously. In stage two, which transpired over the course of approximately 45 days, trust was established between the two domains and CBI ensured that the Enterprise Vault environments were identical. Once the stage two requirements were met, the full migration was executed and the environment was solely operating from the new domain with one Exchange site keeping all chains of custody and access controls in place.

Serving as a trusted advisor and consultant, CBI performed the archive migration for a pilot subset of users in order to model success, which was then replicated in a comprehensive plan to be executed upon for the remaining users—more than 5,000—to the new Enterprise Vault environment.

Results

First and foremost, the staged transition was extremely successful in maintaining rigor and continuity for the client, successfully executing against project priority one.

Following deployment of the CBI solution, the client enjoyed significant tangible results. The domain consolidation reduced the IT management footprint and yielded personnel resource efficiency, which, in turn, decreased operational expense. Standardization of the environment increased efficiency and rigor, while decreasing complexity and cost through information lifecycle management and compliance enforcement, providing auditable systematic exhibition of records management.

The migration roadmap that CBI provided to the client's IT team proved to be invaluable. The plan supported successful migration of thousands of employees...the final step to increased efficiency and network optimization for this automotive giant.

OVERVIEW

Industry	Solution
Automotive	Symantec™ Enterprise Vault

CBI Generated Results

- Rigor and continuity maintained throughout the transition
- Reduced IT footprint
- Efficient use of personnel resources and decreased operational expense
- Successful migration of thousands of employees
- Network optimization achieved

CBI CASE STUDY