



Insurance Provider Expands API Standardization and Governance with API Hub for Design

RESULTS



Standardized

The company implemented structured governance to ensure consistency across teams and alignment with industry standards.



Secure

Role-based access controls enabled safe collaboration with internal teams and external partners.



Scalable

The organization established a consistent governance model, enabling faster and more reliable API delivery.

Overview

A leading insurance provider sought to expand its API-first strategy by streamlining documentation practices, enforcing governance, and improving cross-team collaboration. Following a successful initial rollout of API Hub for Design, the organization chose to scale its adoption enterprise-wide to support growing API needs and ensure consistency in development practices.

Approach

The organization selected API Hub for Design to address three key objectives:

- Centralize governance and unify documentation through a single source of truth.
- Enable scalable API access with flexible licensing and role-based permissions for internal and external stakeholders.
- Enhance collaboration and developer efficiency with intuitive editing tools and streamlined workflows for faster iteration.

These capabilities allowed the company to bring consistency, control, and speed to its evolving API ecosystem.

Benefits

With API Hub for Design, the insurance provider successfully eliminated documentation silos and introduced consistent governance across all API teams. Secure access management allowed the company to confidently expand API access to external partners, while maintaining tight controls. API Hub's collaborative environment and user-friendly interface improved developer productivity and reduced time to market. Overall, the company is now positioned to scale its API program with increased agility, clarity, and compliance.