



Aberdeen Martial Arts Group (AMAG)

# Martial Arts Management Software

Clubworx partners with businesses offering state of the art gym, yoga, martial arts, and boot camp management software perfect for helping you run your gym or studio to meet your scheduling needs. With advanced features and customisable features Clubworx will help you automate the day-to-day business requirements of running your gym or fitness studio. We spoke Aberdeen Martial Arts Group (AMAG) to find out why their instructors have chosen Clubworx as their preferred software provider!



**Please tell us a bit about your business. What makes you different?**

We're a Martial Arts Academy that offers five main programs of training for adults and three for juniors:Adult Programs: Brazilian Jiu Jitsu, Mixed Martial Arts, Muay Thai Boxing, Jeet Kune Do, Filipino Martial ArtsJuniors: BJJ, MMA and Thai BoxingThe head instructors are certified under Dan Inosanto in JKD and FMA. Dan is the other person that developed JKD with Bruce Lee and we are direct students under him. We are also directly certified in BJJ under the Gracie name.



**Where are you located?**

We are located in Aberdeen in the North East of Scotland, UK.



**Have you used other software before?**

I used to use Martialytics but I was unhappy with the way it worked although I found the owners and support very good and helpful, the software wasn't able to cater for my gym at the time.



**What made you look for new member management Software? How has using Clubworx made your life easier?**

I was particularly looking for software that I could put my class timetable info and then have people log into classes on that schedule. Martialytics didn't offer this but Clubworx did. They have now developed the Class Kiosk mode to a point where it is exceptionally good for my gym and this combined with Wallet leads to a very quick turn around for my receptionists booking students into classes.



**What features/functionality were you looking for your business?**

Good calendar and kiosk functions around classes rather than arts.+ Good payment handling – wallet does a great job.

- + Online Waivers – tick.
- + A good messaging system so I can send out class alerts, event info and birthday messages. – tick.
- + Good reporting – tick.



**How do Clubworx meet these?**

Clubworx pretty much meets most of my requirements. Sometimes it responds a bit slow but that is probably down to my broadband connection.



**What is your favourite Clubworx feature?**

Kiosk mode.



**How has using Clubworx made your life easier?**

We can track our students membership and class attendance, we can communicate with them. I'm looking forward to the new features to combine family payments and the update to Kiosk mode (speed is the key here – so not too many features). I also want to be able to better integrate the calendar on the CW website assigned to my account with my WordPress Gym Website. Better embedding options.

The other element is the engagement with the support team. It felt like they were customising the application to my needs and that was great! They responded quickly and clearly too and they keep me up to date with news on updates and changes. 1st class, Gold Service and I work in the IT Industry so I know what I am talking about and have experienced many different levels of service over the years. Customer orientated rather than technology.