

APPRIVER EMAIL ENTRUSTED TO ESET



AppRiver was founded in April 2002 with a handful of experts, an arsenal of technology, and one clear value proposition: to offer businesses of all sizes secure messaging solutions. Since its inception, the company has sustained an impressive 97% customer retention rate while growing its customer base to more than 30,000 companies and over 5 million mailboxes worldwide.

AppRiver is a privately-owned Managed Service Provider specializing in secure messaging solutions for all things email. In addition to spam and virus protection, the company provides a complete managed service for Microsoft Exchange.

AppRiver's Exchange Hosting Services eliminate the time and investment required for businesses to purchase and maintain Exchange servers in-house. Additionally, AppRiver's exclusive partnership with Akamai assures that users will always have quick and reliable access to Microsoft Outlook, Outlook Web Access (OWA) and OWA for Mobile Devices without Internet disruptions, regardless of location.

Numerous Internet threats exist today, but viruses no longer keep AppRiver's Director of Network Infrastructure, Dave Liberatore, consumed at night. "Besides bumps in the night, I no longer worry about a virus outbreak," said Liberatore. "The reliability of systems and the software we choose are our most important decisions."

What prompted the decision to switch?

"Prior to using ESET, our biggest issue with the previous AV vendor was performance, and the reliability of virus definitions. Our evaluation process included ESET as well as five other leading antivirus vendors over a period of six months. After extensive testing, ESET emerged the clear winner in terms of speed, reliability, virus and malware capture rates; all with minimal impact on our system resources. ESET, on average, ran 50 percent faster than the other engines we evaluated."

Since implementation, AppRiver has been very satisfied with the ESET engine. "I appreciate the speed of updates for new threats, the minimal load it puts onto our current server environments and its overall capability and stability," said Liberatore. "It has provided superior protection for our clients and their data, particularly when our new customers upload their old email data to our mail servers."