



Local and state government

A major process overhaul at Europe's largest Council

Birmingham City Council wanted to implement one consistent process for online consultation across the organisation. They chose to use Citizen Space for this new, standardised approach. Since then, the Council have run hundreds of consultations on the system – on everything from ‘20mph is plenty’ to a Public Art Strategy.

Other consultations on climate with Citizen Space include:

- 10-Year Plan, Hamilton City Council, NZ
- Homelessness strategy, Leicester City Council, UK
- Old Town Conservation Area, City of Edinburgh Council, UK
- Local Property Tax, Dublin City Council, ROI
- Transforming our children's centres, Norfolk County Council, UK
- Changing our housing allocation scheme, London Borough of Camden, UK
- Winchester District Gypsy and Traveller DPD, Winchester City Council, UK
- Timed Waste Collections, Southwark Council, UK
- Sheffield City Region Devolution Survey, Sheffield City Council, UK

“ Citizen Space meets perfectly the part of our Consultation and Engagement Strategy requiring digital formal consultation. Our staff have taken to it easily and we have had overwhelmingly positive feedback. ”

- Policy Manager, Birmingham City Council
