



# STAFFANY x BOBER TEA

Bober Tea is a local homegrown bubble tea brand that serves artisan tea coupled with the fusion of high grade bobas. Bober Tea seeks to provide affordable, high-quality and tasty blends of Tea with a gist of local flavour. Since its establishment in 2017, Bober Tea has taken the boba world by storm and now has 6 outlets across Singapore.



## The Challenge

Like many homegrown businesses, Bober Tea had humble beginnings. To manage their hourly workforce, they used **WhatsApp** to contact their staff for weekly availabilities then manually scheduling them on Excel. To track attendance, they relied on **punch cards**.

However, this was inefficient: the punch card machine had a tendency to fail, leaving outlet managers with the **tedious task of punching employee's cards by hand**. They also could not track punctuality and whether staff OT records were accurate. Managers would sometimes **monitor CCTV footage** for these issues.

## The Solution

As Bober Tea was rapidly expanding, HR managers Gabriel and Kai Xiang needed a better way to manage shift workers easily. "We schedule part timers weekly. Previously, we spent close to 2 hours a week just on scheduling. Now, it's reduced to just **30 mins per week with StaffAny**."

Transparency is no longer an issue, as the HR team now gets a full overview of weekly schedules **across multiple outlets without meeting all the outlet managers**. Outlet managers can also see the arrangement under a single view.

Similarly, OT issues are a thing of the past, as StaffAny lets managers set a clock out limit of 30 mins past the time that shifts are supposed to end. With full transparency, managers can easily track if employees are OT-ing unnecessarily – especially when enough manpower was catered for that shift.

With StaffAny, managers can **make urgent changes immediately** without having to call someone or update it on excel or other offline methods."



## Favourite Part of StaffAny

StaffAny has really made workforce management a lot easier. **Counting man hours is no longer a hassle and scheduling is now a breeze**. With StaffAny, HR managers, outlet managers and staff are all synchronized. This reduces the chances of miscommunication. StaffAny has also given us incredible time savings that we in turn churn back into the business.

“**StaffAny's a gem. It not only reduces managers' workload, it also makes things easier for staff. With a fully connected workforce, it instills trust. Everyone can focus on the business and things that truly matter.**