

# Costim Boosts Agility and Innovation with Boomi and Syscons to Enable Smarter, Scalable City Development

Italian industrial group modernized data integration with Boomi and Syscons, boosting agility, accelerating solutions, and enabling smarter, scalable city development through a flexible, future-ready digital ecosystem.

“Knowing that every data exchange, even the most critical for our business is tracked, monitored, and controlled from a single point is a real game changer for us. This lets us detect and resolve issues much faster with Boomi’s advanced monitoring tools.”

**Tiziana Megjidi**  
ERP Specialist, Costim

## Business goals

Costim is a multidisciplinary industrial group based in Italy that brings together several specialized companies focused on construction and urban development. Acting as a strategic partner for transforming cities, Costim delivers turnkey, high-value projects that demand advanced planning, real-time collaboration, and efficient resource management.

To support increasingly complex operations, Costim needed to break down data silos and ensure smooth communication between legacy systems and modern cloud applications. The goal was to adopt an integration strategy that could handle growing volumes of information while guaranteeing reliability and scalability. By modernizing its IT infrastructure, Costim aimed to empower its teams with up-to-date information, reduce time-to-market for new solutions, and maintain its leadership in delivering innovative, sustainable urban development projects across Italy and beyond.

## Technology challenges

Costim’s IT landscape is highly diverse and rapidly evolving, spanning legacy enterprise systems, modern cloud-based tools, and a wide range of specialized applications. Coordinating all these elements efficiently is critical for delivering complex projects on time and within budget. However, without a modern integration platform, managing data exchange was cumbersome, error-prone, and time-consuming. Manual double entry and fragmented workflows increased the risk of inconsistencies, delays, and operational inefficiencies.

To meet tight delivery timelines and rising customer expectations, Costim needed a robust, flexible integration platform capable of handling high data volumes securely and with minimal latency. The IT team also required advanced orchestration, monitoring, and governance capabilities to maintain control, ensure reliability, and quickly adapt integrations as new business needs emerged.

## How Boomi helped

After a thorough evaluation of available solutions, Costim selected Boomi's market-leading iPaaS for its proven flexibility, scalability, and ease of use. Guided by Syscons, one of Boomi's trusted partners in Italy, Costim implemented the Boomi Enterprise Platform to streamline integration design, deployment, and management.

Early use cases included connecting new cloud-based solutions like Microsoft Dynamics 365 Finance & Operations and Amazon Business with legacy ERP systems, eliminating bottlenecks and ensuring smooth information flow. The Boomi platform's low-code environment and advanced orchestration capabilities allowed Costim's IT team to automate critical processes, manage APIs, validate messages, and handle exceptions efficiently. Syscons continues to support Costim through integration governance, helping the company evolve and expand its integration ecosystem to keep pace with new business demands and innovations.

## Results & business outcomes

With Boomi, Costim has transformed how it manages, monitors, and scales its integrations. Every data exchange — especially those critical to complex urban development projects — is now tracked and controlled through a single, centralized platform, dramatically improving transparency and reliability.

Automation has replaced manual, repetitive tasks, reducing human error and freeing up IT resources for higher-value initiatives. Teams now have real-time access to synchronized, accurate data, speeding up project delivery and enhancing collaboration. The Boomi platform's modular architecture makes it easy to introduce new requirements or connect additional systems as the business grows. The result is faster solution releases, lower operational costs, and the agility to respond rapidly to customer needs. For Costim, Boomi and Syscons have proven to be essential partners for sustainable digital transformation.

### CUSTOMER SPOTLIGHT

|                              |                                                                                                                                                                                                                                         |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Industry &amp; Market</b> | Construction, Real Estate Development, Urban Planning                                                                                                                                                                                   |
| <b>Headquarters</b>          | Bergamo, Italy                                                                                                                                                                                                                          |
| <b>Partner</b>               | Syscons                                                                                                                                                                                                                                 |
| <b>Key Integrations</b>      | <ul style="list-style-type: none"><li>• Microsoft Dynamics 365 Finance &amp; Operations</li><li>• Amazon Business</li><li>• Legacy ERP systems</li><li>• Various specialized applications for construction and urban planning</li></ul> |



With a diverse and constantly evolving application landscape, we needed an integration strategy to respond more quickly and effectively to business demands."

**Alessandro Sarcina**  
CIO, Costim

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