

Réseau DEF Uses the Boomi Platform to Modernize and Optimize Its Information Systems

An international network of fire safety experts relies on Boomi to modernize its IT systems, solve integration challenges, and unlock the value of its data.

“Boomi ensures the seamless and secure integration of multiple software systems, applications, workflows, and processes. We quickly saw an increase in responsiveness, speed, and agility across our teams and network — confirming that we made the right choice with Boomi.”

Axel Higos
Project Manager, Réseau DEF
Integration Department

Business goals

Founded in 1958, Réseau DEF brings together 61 companies specializing in fire prevention and detection. With 12 production sites and 2,500 employees, Réseau DEF operates in France and internationally.

In 2021, Réseau DEF selected Boomi as part of its initiative to modernize its information systems and tackle complex integration and data management needs. After a competitive tender, the Boomi Enterprise Platform was chosen for its agility, operational efficiency, and ability to boost business performance.

Technology challenges

Réseau DEF needed to replace its outdated EDI system, Dex, to support its flagship project, LOGTEK 4.0. This new middleware was essential to modernize and deploy maintenance software across its network of companies.

The Boomi platform stood out for its ability to handle large volumes of data without latency and to securely connect LOGTEK to other core systems, including IFS, Navision, and the data warehouse. Boomi's intuitive interface and streamlined updates also make it easy for Réseau DEF to adapt and scale as needed.



How Boomi helped

With Boomi, Réseau DEF quickly deployed its new ecosystem, integrating the LOGTEK 4.0 software with key systems and interfaces. Boomi's flexible platform also enabled Réseau DEF to roll out additional integration projects that simplify day-to-day processes for sales teams.

The result: sales staff can now access, manage, and even create data easily – capabilities that were not possible with the legacy system.

Results & business outcomes

Boomi delivered powerful solutions that streamlined and optimized Réseau DEF's processes. Across the network and sales teams, this has translated into significant time savings, improved productivity, and stronger operational and commercial performance.

Boomi has also given Réseau DEF greater control and visibility, ensuring reliable, high-quality data and real-time performance insights across the business.

CUSTOMER SPOTLIGHT

Industry & Market	Fire safety and security
Headquarters	Massy, France
Employees	2500
Revenue	€318 million
Partners	Viseo
Key Integrations	• CRM systems with ERP systems (Navision/ Microsoft Dynamics NAV and IFS) • CRM with Mercure pricing software for the sales team • Cegid ERP to IFS to automate the creation of customer orders in Cegid



The Boomi platform stands out for its speed, ergonomics, and performance. Its intuitiveness, quick integration, and immediate results save us time and increase our efficiency – all while offering real-time visibility into our performance and the reliability of our data.”

Axel Higos

Project Manager,
Réseau DEF Integration Department

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