IntelliDyne
EXPERIENCE ABOVE & BEYOND

Microsoft Partner
Gold Midmarket Solution Provider

CMMi Level 3 | CISCO PARTNER Registered | vmware PARTNER PROFESSIONAL SOLUTION PROVIDER

A Major Defense Agency Streamlines Operations and Minimizes Risk by Automating Case Management with ECM Solutions Powered by SharePoint 2010®

The Challenge:

Under its initial case management system, a major defense agency employed various manual processes for managing casework; providing oversight; managing documents; tracking, routing, and searching for legal opinions; and creating reports. The agency management needed a collaborative content management solution to automate the case tracking process, provide secure access to accurate information, incorporate workflow business processes, enable timely responses and adhere to DoD governance requirements. The agency turned to its trusted advisor, IntelliDyne, to architect, engineer, and implement the Legal Efficiency & Automation Platform (LEAP), a customized case management application powered by Microsoft SharePoint 2010®.

The Solution:

- Automated manual processes and hard copy filing system for cross-functional collaboration across disparate locations
- Designed Case Management workflows to programmatically create, track and manage cases and associated documentation, enforce version control, and streamline approvals
- Integrated Case Management customization with Content Management Solutions making legal artifacts easier to organize and retrieve
- Centralized information sharing for effective intra- and inter-departmental collaboration
- Deployed enterprise search capabilities, customizing FAST Search for SharePoint®
- Customized reporting services, creating one-button canned reports and ad hoc reporting capability

The Impact:

- Reduced cost of operations with streamlined productivity and accessibility, freeing resources to move quickly from research to response
- Vastly improved accuracy of legal artifacts and quality of research results, minimizing risk of operating with invalid or incomplete information
- Substantially increased transparency of case processing and adherence to prescribed workflows
- Solidified compliance with Department of Defense (DoD) records management policies
- Enhanced executive oversight with value-added quality controls including key performance indicators and customized views of metrics
- Promoted telework capability with extended, secure online accessibility to legal artifacts

IntelliDyne Professionals hold the following certifications relevant to this project:

- MCTS-SharePoint
- MCSE
- MCP
- MCAS
- PMP

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