IntelliDyne

EXPERIENCE ABOVE & BEYOND

Microsoft Partner
Gold Midmarket Solution Provider

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PROFESSIONAL SOLUTION PROVIDER

Major Military Organization Deploys Custom Application to Consolidate and Track Governance Decisions for Increased Transparency & Accountability

The Challenge:

A major Defense agency has governing bodies that meet regularly to make decisions and provide recommendations on health care governance. To meet the requirements of their Strategic Plan to increase transparency and accountability, the Office of the Chief Information Officer (OCIO) was tasked with identifying technology-enabled solutions to create a cohesive governance capability. In light of compressed timeline and budget, the client needed a consolidated and integrated capability that optimized existing processes and workflow while providing enhanced access to artifacts.

The Solution:

- Executed a robust project management plan to simultaneously deploy an interim solution while gathering requirements and designing the long term application solution

- Employed a multi-phased approach featuring a centralized secure repository to house and disseminate meeting minutes, decisions, artifacts, and other documentation

- Developed a secure web-based tool to automate workflows, track the decision making process, and search decisions and recommendations across all governing boards

- Created a centralized location for greater visibility of decision data, conveniently accessible externally to governance stakeholders and leaders

The Impact:

- Client has met critical mandates for complete transparency of the governing board process

- Provided end-users with improved capabilities for meeting management, tagging, search, action-item tracking, board review, and feedback and documentation approval

- Client reported improved resource productivity, as well as a decline in redundant adjudication of prior decisions

- The customized interim solution increased efficiency immediately by decreasing unnecessary time spent searching for governance decision artifacts

IntelliDyne Professionals hold the following certifications relevant to this project:

- PMP
- Certified IT Asset Manager
- Certified Software Asset Manager
- ITIL

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