

CASE STUDY

Kuehne + Nagel

Automating information to optimize
the contract packing supply chain process

KUEHNE+NAGEL

EXECUTIVE SUMMARY:

Kuehne + Nagel, a global logistics leader, made the transition from a paper-based system to a fully digital solution with Nulogy, reducing data errors, response times and improving data transparency levels for recall procedures.

INTEGRATION:

The Nulogy platform is integrated with CIEL (WMS).

Who is Kuehne + Nagel?

With approximately 76,000 employees at about 1,300 locations in over 100 countries, the greater Kuehne + Nagel Group is one of the world's leading logistics companies. Kuehne + Nagel (K+N) Netherlands, which is headquartered in Rotterdam, employs around 3,500 logistics experts in 22 locations. K+N Netherlands uses Nulogy as an integral part of its contract packaging solution.

The Challenge:

Kuehne + Nagel had sites that relied on a paper-based system, which was limited by:

- Increased complexity versus digital solutions
- Long response times to traceability requests that took hours, instead of minutes
- Errors from manual data entry



Nulogy's systems have switched us from a paper-based system to a full system-based process. We now have improved data accuracy and developed simplified processes that we can analyze in real-time.

MARCO ULTZEN, VEGHEL CO-PACK SITE MANAGER, KUEHNE + NAGEL



The Need

In 2016, Kuehne + Nagel adopted the Nulogy platform at its first site, making the jump from a paper-based system to a digital solution.

Real-time information was a must-have in order to drive, deliver, adapt and improve workflows as well as to measure, report and raise service quality. A manual system was no longer capable of delivering the speed, complexity, and accuracy required for fulfilling customer needs.

The Results

Kuehne + Nagel made Nulogy part of KN Packaging, its innovative one-stop shop contract packaging solution.

Nulogy helps capture real-time order, stock and production information to optimize workflows, improve service quality, increase service flexibility, and streamline the end-to-end contract packing supply chain operation.



Traceability is very important for our customers.

In the past, we needed hours to provide traceability to our customers on expiry dates, for example. Now, we can respond in minutes.



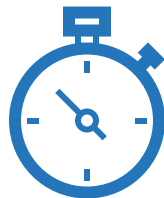
EGON WALBOOMERS,
NATIONAL CO-PACK MANAGER,
KUEHNE + NAGEL



BY ADOPTING NULOGY, KUEHNE + NAGEL WAS ABLE TO:



Eliminate data entry errors



Significantly reduce time spent preparing orders, sharing inventory updates, tracking inventory, and performing quality checks

50%

Reduce response times to RFQs by 50%

50%

Accelerate response times and data transparency levels for recall procedures by 50%

To receive a free consultation on how Nulogy's Agile Customization Platform can work for you, contact us:

www.nulogy.com | info@nulogy.com | 1-888-685-6491