

CASE STUDY

# 100% Compliance Without Costly Professional Services



A major U.S. – based financial institution serving millions of retail, commercial, and small business customers across multiple regions.

**Use** Enforce Compliance,  
**Cases:** Manage Change  
**Industry:** Financial Services

## The Challenge

With more than 150 enterprise firewalls, the organization struggled to scale its policy management due to limited automation, manual compliance processes, and costly professional services dependencies. Their existing toolset delivered poor visibility, lacked ServiceNow and Panorama integration, and ultimately could not support their expanding network and compliance demands.

The company sought to:



**100%**

**Compliance Accuracy  
Achieved**



**150+**

**Palo Alto Firewalls**

- Reduce reliance on manual policy management and professional services
- Integrate ServiceNow and Panorama for automated change workflows
- Improve visibility, reporting, and compliance assurance
- Scale efficiently across a growing Palo Alto-centric environment



**Months**

**To Days for Change  
Implementations**

## The Solution

FireMon delivered an automated, scalable policy management platform that integrated seamlessly with ServiceNow and Panorama, streamlining change workflows, reducing manual effort, and eliminating dependency on costly services. FireMon provided unified insights across devices, continuous policy clean-up, and automated risk reduction — enabling accuracy, agility, and long-term compliance.

## FireMon Delivered

- Intelligent policy automation and workflow orchestration
- **ServiceNow** integration with one-day change approval for low-risk rules
- Seamless scalability across 150+ **Palo Alto** devices
- Continuous optimization and redundant rule removal
- Unified reporting for audit readiness and compliance

## Results

- 100% **PCI**, SOC1, SOC2, and internal compliance readiness
- Full functionality from day one – no extra services required
- Reduced operational overhead with automation and unified workflows
- Future-ready platform supporting planned expansion to 300+ devices
- Positioned as long-term partner for **Illumio** and cloud security alignment



## About FireMon

FireMon's mission is to improve security operations that will in turn lead to better security outcomes. FireMon delivers industry-leading security policy management, cloud security operations, and asset management solutions. Our platform is the only real-time solution that reduces firewall and cloud security policy-related risks, manages policy changes, and enforces compliance. FireMon's Cloud Defense (formerly DisruptOps) is the only distributed cloud security operations offering that detects and responds to issues in the fast-paced public cloud environments. Our cloud-based Asset Management solution (formerly Lumeta) scans entire infrastructures to identify everything in the environment and provide valuable insights into how it's all connected.

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