



CASE STUDY

ChevyPlan



About the entity

ChevyPlan is the leading brand of payment schemes for new Chevrolet vehicles, serving Ecuador for 11 years and the Andean Region for over twenty years.

ChevyPlan encourages and develops a culture of planification in the automotive industry for the supply of new Chevrolet vehicles, offering high-quality products and services with highly dedicated, motivated and skilled staff.

Thanks to the thousands of customers who put their trust in the company, they have managed the purchase of over sixteen thousand vehicles to date. This intelligent option benefits its customers by generating savings through careful planning.

ChevyPlan

Name:

Plan Automotor Ecuatoriano S.A.

Address:

Av. Galo Plaza Lasso N47-67 Pasaje
Sánchez Melo, Quito, Pichincha
(Ecuador)

Sector:

Chevrolet vehicle purchase plan,
financial planning, vehicle finance
and purchase solution.

www.chevyplan.com.ec



What is AuraQuantic?

It is a platform that offers easy design and execution of even the most complex operational processes without additional programming.

You simply define the process flow diagrams using drag and drop and AuraQuantic organizes the rest, sending tasks to the right people at the right moment.

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Introduction

The implementation of AuraQuantic iBPMS has enabled ChevyPlan to considerably expedite vehicle provision thanks to the increased **control** of information and automatic generation of the required documentation.



Challenge



Did you know?

These are **symptoms** of a company that needs to implement an iBPMs:

- *Elevated costs*
- *Excessive use of paper*
- *Difficulty adapting to change*
- *Long response times*
- *Lack of process control*
- *Poor internal communication*
- *Non-compliance with regulations*
- *Loss of information*
- *Low performance*

Due to the growth of the company, they experienced a high volume of operational work for the various departments to monitor and manage the provision of vehicles for each customer, in addition to the labor intensive manual generation and review of documentation which resulted excessively time consuming involving approvals and the collection of signatures. Furthermore, it bears mentioning the high probability of errors that could result in work being reprocessed.

To tackle these issues, ChevyPlan found it imperative to implement software that would give them control of all the elements involved in the vehicle provision process with document generation tools, a notification system and above all, connectivity with internal systems.



Solution

ChevyPlan selected AuraQuantic iBPMS in order to manage their internal processes and integrate the information from their systems, hereby controlling and improving the participation from suppliers and other external companies.

The process implementation with AuraQuantic began with a basic process which made it possible to send billing orders and generate documents and, thanks to AuraQuantic's ability to manage continuous improvement, it continued to optimize and today, it has transformed into a process which generates all documentation online and involves several company areas and external companies including insurance firms, notaries and dealers.

The success of the first project drove ChevyPlan towards business excellence through a high level of process management maturity. To this end, they have already used AuraQuantic to automate other processes including sales, maintenance, cession of rights, etc., making their processes more agile and eliminating manual activities.

The implementation was successfully carried out by LeadSolutions Cia. Ltd., AuraQuantic's Partner in Ecuador.

“ *The manual operational workload has decreased considerably with increased use of electronic documents.* **”**



Results

Thanks to the AuraQuantic iBPMS platform, all business areas intercommunicate and receive notifications and alerts of their activities, the manual operational workload has decreased considerably with increased use of electronic documents.

Other areas have also been integrated, including Treasury and Insurance where additional processes are performed using the information and Business Rules implemented in the process.

The versatility to implement and modify processes in a fast and agile manner without the need for any programming has empowered the organization to quickly adapt to the different changes in the business and legal environments.

The powerful AuraQuantic tool achieved benefits such as:



Generation of billing orders.



Automatic document generation.



Integration with internal systems and systems used by suppliers.



Notifications and alerts in the different stages of the process.

Impact:



Quote:

"Thanks to AuraQuantic we have successfully decentralized the company's critical processes, for example, now the dealers, insurance firms and notaries participate in the Vehicle Provision Process, enabling the agile generation of information without the need for manual processes."

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