



1000+

No. of
Employees

50

Locations

Assisted Living facility improves accountability and reduces overtime

Chimes provides staffing to Group Homes on a round-the-clock 24/7 schedule. They have over 300 employees working at over 50 Group Homes. Employee roles include; house manager and direct support professionals.

"[When I Work] is well worth the money. We evaluated it for six months and it did everything we wanted. It is very beneficial to us for controlling overtime costs."

– Michael Dube, Program Director



To effectively manage the schedule of 300-plus employees across 50 different locations. Prior to using When I Work, the schedules were done manually on a spreadsheet and hard copies were distributed to employees. Managing schedules was very time-consuming. Inadequate employee communication resulted in missed shifts, employees working too many hours, and resulted in increased overtime costs. When I Work streamlined the schedule creation and communication process. Each House Manager can easily schedule staff assignments and manage allocated hours simultaneously. Overtime has been greatly reduced. Employees like two-way text messaging for alerts and reminders.

Products Used



SCHEDULING