



## County councils

### Dún Laoghaire-Rathdown County Council

Dún Laoghaire-Rathdown County Council wanted to improve their consultation activity, especially with a stronger online offering. They chose to adopt [Citizen Space](#) and the impact was immediate. Citizen Space gave them a consistent way of managing and publicising all their activity. They saw a huge increase in public participation, with thousands of people making online submissions. And the move helped improve their internal processes, expanding the staff's skill set and marking a shift to a more digitally-aware way of working.

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"I would like to thank Delib for their professionalism and the level of service they have provided. It is always daunting when trying to change one's work practices and they have assisted and guided us with great patience during this time. They are a pleasure to work with."

*Press Officer, Dún Laoghaire-Rathdown County Council*