

# How we helped DASH Water

## The problem

DASH Water wanted to increase his subscribers volume and AOV, and find an outsourcing partner they can 100% trust.

## The results

**50%** Reduction on overall customer service spend

**15 %** Average active subscribers

**14 %** Orders per subscribers

**6 min** Average First Time Response (FTR) by mail

**1 min** Average First Time Response (FTR) by chat

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