Simplifying Time & Expense Reporting for the Global Market

About WuXi Clinical Development Service (CDS)

WuXi CDS is a leading CRO in China. Headquartered in Shanghai, with branch offices in Beijing, Wuhan, Chengdu and liaison offices. WuXi CDS offer comprehensive Phase I-IV clinical development services for pharmaceuticals, biologics and medical devices. WuXi CDS specializes in helping bring innovative, breakthrough products to market — a process that demands stringent quality control and experienced professionals from Phase I through to final submission.

Before DATABASICS: *Need for Simplicity & Functionality*

WuXi CDS found themselves with two major challenges. Their user base consisted of a growing and dynamic workforce that would need to be trained on any new system. What the company needed was a solution intuitive enough for users to adopt and use with minimal training. On top of that, as a technologically advanced company with a global presence in an demanding industry, any new partner WuXi CDS selected would need to share a global vision of innovation and initiative.

A major consideration was whether there was a time & expense management provider capable of providing an intuitive system for end users with the flexibility and functionality to meet global and industry needs out of the box.

After a thorough evaluation of the market, WuXi CDS selected the DATABASICS Time and Expense Management solution. The solution offers them what they thought was impossible: a reporting product that handles complex global accounting requirements while streamlining the end user experience. Giving administrative resources flexibility to handle exceptions and company leadership control to support rigorous accounting and finance requirements without compromise. WuXi CDS found a partner that brought together simplicity and functionality in one system.

COMPANY NAME
Wuxi Clinical Development Services (CDS)

YEAR FOUNDED
2011

INDUSTRY
Healthcare / Pharmaceutical

COMPANY SIZE
600 Employees

COMPANY TYPE
Privately Held

HEADQUARTERS
Shanghai, China

WEBSITE
www.wuxiclinical.com

BUSINESS SOLUTION ENVIRONMENT
JD Edwards

SOLUTIONS
DATABASICS Time & Expense

"In selecting DATABASICS we achieved our goals of an easy to use solution that facilitated for our accounting control and processing goals. The deployment of DATABASICS has exceeded all of our goals..."

- Assistant Finance Director, WuXi CDS

With DATABASICS:
Making End Users & Finance Happy

In 2013, WuXi CDS deployed DATABASICS Time and Expense Management to their employees in a 6-week rollout.

Today, WuXi CDS end users have a simple reporting experience, accessed via their own mobile device or the web. Expense reports are easy to submit and the process is more transparent, resulting in happier end users. They can take pictures of their receipts, eliminating the need to keep and carry paper receipts. The system then read those receipts and fill in the expense report for them. The end users let the system do the heavy lifting and then verify that the data is correct. What was once a tedious task for the end users is now completed in minutes.

Tracking the time of each employee is also easily managed, even with a scattered workforce. Billability, project, task and activity structure are pre-populated, allowing the end user to simply confirm how work hours were spent. Supported by a streamlined approval process billing is timely and accurate.

WuXi CDS solution highlights include:

- A smoother, simpler experience for employees through fast & easy data entry
- Increased control of budgets and policies through analytics and policy compliance tools
- Simple maintenance of complex process, rules, and accounting logic requirements
- Global focus, through standard multi-language, multi-company, multi-currency and tax features
- Full auditability of data and processes

WuXi CDS leadership and the finance team can rely on full auditability of the end to end process. Automatic Integration with JD Edwards facilitates for accuracy of data and a robust posting process. Up to the minute reporting allows decision makers oversight and control. The process improvements have empowered resources, and freed up time to focus on critical components of employee reporting: exceptions and one-off situations that require more time and attention to make it right the first time.

Process automation provides WuXi CDS with a system that works for them through workflows and processes unique to their individual companies, projects, user roles, and locations.

DB DATABASICS

Manual processes could never have met WuXi CDS's specific, complex needs, particularly with the global requirements and geographic challenges of their customers and workforce.

On the other side of the business are the accountants and administrators, who also needed a solution that would simplify and improve their processes, making it easier to manage the company on the processing side.

These employees found great value in the solution's integrations with JD Edwards for accounting and HR. Accounting data flowed bi-directionally between DATABASICS and WuXi CDS's systems. Thus, the need to intervene in those daily, usual expense reports and timesheets was eliminated, freeing up resources to focus on a more critical component of employee reporting: exceptions and one-off situations that would require more time and attention.

"...Our end users have an intuitive reporting experience that allows them submit their time and expenses via their mobile devices with minimal guidance and the administrators have a very streamlined process that has drastically decreased month-end effort and allows my team to focus their effort on high value work."

With an automated process in place, DATABASICS provides WuXi CDS with a system that works for them through workflows and processes unique to their individual companies, user roles, and locations. Manual processes could never have met WuXi CDS's specific, complex needs, particularly with the geographic challenges of WuXi CDS's workforce and the requirements of their global customers.

Providing For Future Growth

For a growing enterprise like WuXi CDS, the need for an accurate, user-friendly time and expense reporting solution enables growth. Because of the open integrations capabilities of DATABASICS, WuXi CDS has a system that is flexible enough to grow along with them. DATABASICS delivers on the most demanding, ever-changing requirements with the most "future-proof" solution available. DATABASICS Time and Expense is global, mobile, and fully integrates into present-day and future business ecosystems.

On top of a well-designed system that's functional and intuitive, DATABASICS provides the most customer service-oriented solution in the industry. Award winning support is a core part of the solution, which means providing reliability, availability 24/7, and problem solving that goes beyond courtesy to passion for finding solutions and problem solving that goes beyond courtesy to passion for finding solutions.