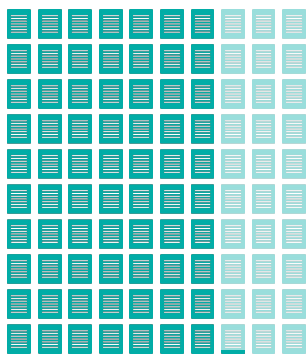


DISCO for Complex Litigation: The Am Law Perspective

Am Law 200 transforms ediscovery by partnering with DISCO

Case Summary

When a leading Am Law 200 firm struggled to meet evolving client demand they decided to modernize their ediscovery capabilities. Working with DISCO, they developed a partnership that delivered transformative results:



71%

reduction in first-pass
review time

Conversion of ediscovery processes
into a profitable service line



200% INCREASE

in attorney platform
engagement compared
to legacy software

THE CHALLENGE

The firm's complex litigation practice, handling multi-party cases with tens of millions of dollars in controversy, faced mounting pressure from multiple directions. Their fast-moving cases, often requiring injunctive relief, demanded rapid and effective ediscovery capabilities. Meanwhile, clients expected the firm to leverage cutting-edge AI technology to analyze increasingly large document populations and data volumes efficiently.

The head of ediscovery grew frustrated with the status quo: unresponsive vendors, escalating third-party costs, and process bottlenecks. Every data operation — processing, ingestion, culling, or production — required third-party vendor involvement, creating unnecessary delays and generating additional fees. After decades of experience with these third-party vendors, it became clear that the firm needed greater control over their data, processes, and costs.

THE SOLUTION

The firm partnered with DISCO to implement a comprehensive ediscovery solution that would result in faster, more effective ediscovery processes. Key elements included:

Streamlined onboarding and training

A DISCO customer success manager led the firm through an onboarding process to ensure an effective start. Each user also had access to DISCO University, which offers role-based, real world ediscovery training tailored to working professionals.

Rather than learning the entire platform, users immediately applied new knowledge to their active matters through job-specific learning paths and interactive videos, accelerating their time-to-value.

The adoption of DISCO Ediscovery enabled the firm to bring essential operations in-house, such as data ingestion and processing. The platform's user-friendly interface and advanced AI-driven workflows facilitated quick and widespread adoption across the firm.

Ongoing expert consultation

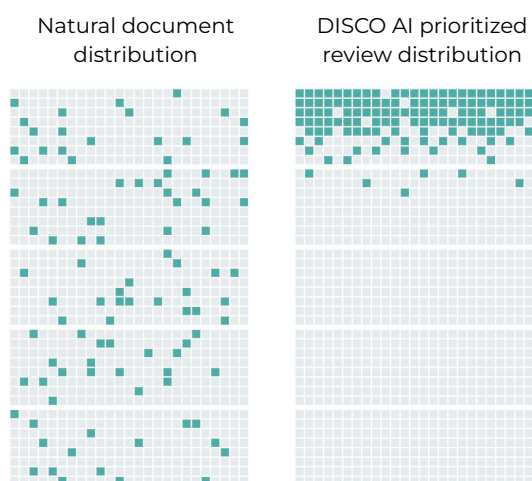
Attorneys regularly consulted with DISCO ediscovery specialists to optimize workflows and fully leverage the platform's capabilities to meet case-specific goals. DISCO offers complimentary Matter Consults, led by former litigators and ediscovery experts, providing guidance on:

- Tailored review workflow recommendations
- Education on continuous active learning and DISCO AI
- Selection on DISCO technology and services to create the most effective workflows for each matter

AI-powered review workflows

DISCO's technology-assisted review (TAR) capabilities helped teams quickly identify relevant documents through intelligent tag predictions, dramatically reducing manual review time.

DISCO AI's continuous learning workflows identify responsive document characteristics and surface similar content automatically. Tag predictions improve with each reviewer decision, ensuring the team constantly focuses on the most relevant documents.



TRANSFORMATIVE RESULTS

DISCO became a trusted advisor to this firm, and hundreds of legal professionals now rely on the DISCO software and services. Over the past 8 years, DISCO Ediscovery has been at the center for the majority of its most critical matters.

Increased attorney engagement

- Partner engagement in fact investigation increased from near-zero to 67%
- Associate participation rose to 100%
- Platform satisfaction rating exceeds 8.8/10

Improved operational productivity

- Three-person review team completed a project in two days that previously took one week
- Eliminated time-consuming processing protocols and vendor delays
- Increased accuracy in early case assessments

Direct client impact

- Increased responsiveness to urgent client needs
- Reduction in overall litigation costs
- Higher-quality analysis through increased partner involvement

Customer Perspective

“DISCO has fundamentally changed our firm's operations,” notes the Head of Ediscovery.

“We’ve seen **dramatic reductions in costs, time, and risk** while improving our ability to serve clients effectively.”

The impact on attorney engagement has been particularly noteworthy: “Previously, partner involvement in ediscovery was minimal, with only about one-third of associates participating.

Today, two-thirds of partners and every associate actively use the platform.”

The firm now approaches large-scale litigation with confidence: “**Reviews that once took months are completed in weeks.** DISCO’s predictive tagging helps us identify key case elements early, enabling simultaneous review and analysis — **saving approximately one week per case.**”

THE VERDICT

By partnering with DISCO, this Am Law firm transformed their ediscovery capabilities from a cost center into a competitive advantage. The combination of advanced technology, streamlined workflows, and increased attorney engagement has enabled the firm to handle complex litigation more efficiently while improving client outcomes. Eight years into the partnership, DISCO remains integral to the firm’s most critical matters, demonstrating the long-term value of this strategic investment in ediscovery excellence.

To discuss how DISCO can streamline ediscovery and investigations with AI-powered legal tech, get in touch with one of our specialists and discover how our innovative tools and professional services are unlocking new levels of speed and productivity. Learn more at **csdisco.com**