

Streamlining Discovery at an Am Law 20 Firm

CASE SUMMARY

When an Am Law 20 firm needed to efficiently process millions of documents for review and production, they turned to DISCO to provide an end-to-end solution.

Review results:

Review pop

56,859

Review cost

\$45,000

Average speed

50 docs/hour

Turnover rate

1.9%

By integrating forensic collection, AI-powered document review, and expert project and review management, DISCO:



Completed the review in under **two weeks**



Maintained **exceptional quality control** standards



Delivered urgent productions in **a fraction of the industry-standard time**

THE CHALLENGE: COMPLEX DISCOVERY UNDER TIGHT DEADLINES

Project Needs:

- Collect documents from 23 custodians
- Ingest 600 GB of data yielding over 3 million documents
- Generate ESI compliant productions

The firm needed to collect millions of documents, quickly identify communications and hiring policies, and produce on a truncated timeline. But their past experience had shown that coordination between separate service and software providers created significant inefficiencies and unnecessary risks. They needed a streamlined approach.

THE SOLUTION: ONE PLATFORM, ONE TEAM

The client engaged DISCO because our best-in-class, proprietary tech and in-house services provided a comprehensive solution for their litigation needs. Our integrated approach brought together forensics experts, project managers, and review specialists to oversee the project from start to finish on a single platform. This eliminated communication gaps and handoff delays typically experienced when working with multiple vendors.

Forensic collection: speed without compromising defensibility

DISCO's certified forensics examiners conducted an expedited, remote collection of email accounts for all 23 custodians, eliminating the expense of on-site collection and fast-tracking data to the platform.

Project management: expertise-driven efficiency

DISCO's project management team consulted with the law firm's eDiscovery director in real time on ESI specifications, executed custom reproductions, and refined search terms. Through 20 iterations of search terms and rigorous early data assessment, they reduced the document population by 98%, from 3 million to 56,000 highly relevant documents that required review.

Managed review: AI-driven precision

DISCO Review completed the analysis of 56,000 documents within 13 days at a guaranteed cost of less than \$1 per document. Even when coding for multiple issues — responsiveness, privilege, PII, and confidentiality — the team averaged 50 documents per hour. And they maintained exceptional accuracy: only 1.9% of the reviewed population required quality control review.

Urgent custom production: 10-hour turnaround vs. 48-hour industry standard

When the firm urgently requested a same-day reproduction of previously delivered documents, DISCO beat industry expectations. Since DISCO images documents during ingestion rather than as a pre-production step, the project managers delivered this complex reproduction in 10 hours.

THE IMPACT: LONG-TERM PARTNERSHIP

This efficient turnaround secured the trust of the firm's eDiscovery director. The firm has since returned to DISCO for additional needs, confident in DISCO's ability to produce reliable results even under challenging circumstances.

To discuss how DISCO can streamline ediscovery and investigations with AI-powered legal technology, connect with one of our specialists and discover how our innovative software and professional services are unlocking new levels of speed and productivity. Learn more at csdisco.com.