



Transform your HR with
Cloud Solutions

Delivering consistent, delightful experience to Employees with Cloud HR

Customer

Client is a leading Indian multinational wellness and healthcare company with 4000 + employees, which operates from 323 locations, across 150 cities in 11 countries. With the workforce growing leaps and bounds at multiple locations, managing employee's transactional work was a world in itself.

Engagement: Key Highlights

- First in its industry decided to shift the Human Resource administration to SaaS HR solutions to harness 360 degree HR information system
- Fully automated HR system to give real time snapshot of employee's information
- Provide a consistent unified experience to all the employees

Key Challenges Faced:

From punching daily attendance to managing monthly exits everything was carried manually. To incorporate a single change in employee's information like checking leave balance or change in marital status, had to be managed manually by sending emails all across HR departments. Other challenges faced:

- Payroll input collation like attendance/leave reconciliation, ultimately causing delay in Payroll processing.
- Delay in FnF, as the cases like absconding were not communicated to the HR department on time.
- No centralized employee database management system, causing unnecessary burden and lack in productivity of the HR team.
- Limited (40%) web access to employees to manage their HR related transactional work.

Value Proposition

The whole approach has resulted in significant benefits having information at the fingertips for employers in terms of productivity and smart management and employees in terms of positive experience, ease, and cut attrition rates. Benefits included:

- Employee experience digitized with 60% adoption rate within a month
- 100% real time data with single database for all the employees
- Fully automated processes with 99.5% uptime

- Transaction/Response time reduced to 60-70%
- Governance and tracking improved to 60-70%
- Different HR processes/policies streamlined
- Significant increase in employee engagement
- 100% SLA and TAT achieved with query resolution time varying from 4 to 18 hours depending on the level of query
- Upto 60% HR bandwidth released.



About PeopleStrong

PeopleStrong is India's leading HR Solutions and Technology Company headquartered at Gurgaon, India. With the vision to Simplify Work Life, PeopleStrong offers the next generation HR SaaS Technology designed "For HR, by HR" named PeopleStrong Alt. It is 100% "Born on cloud" and designed "mobile first" - providing an app like simplicity which over 5 Lacs+ users spread over 200+ organizations experience every single day. The pre-configured app environment has been created through natural R&D and distills PeopleStrong's experience of managing some of largest HR environments in India.

Corporate Office

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