

Customer **Case Studies**

East-coast based Allergy practice

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Practice Manager commented on the ModuleMD team, “I have no complaints whatsoever. Anybody I’ve ever had to deal with has been extremely helpful.”



Background



This practice started in 1980. Practice Manager joined in 1992. They used HealthFusion prior to ModuleMD and had to build templates from the ground up, ultimately leading them to choose ModuleMD.

ModuleMD’s templates were pre-build, so the provider did not have to think about it. “It was there, and it was basically what all the allergists did”, quoting the doctor.



ModuleMD's Managed Billing Services

When ModuleMD took over billing in spring 2019, the practice was losing a lot of money due to their in-house biller not submitting timely claims or following up on rejections. Things are getting back on the right track for them now and the Practice Manager noted their list of billing follow-ups reduced significantly.



Outcome:

The transition from HealthFusion to ModuleMD has improved customer’s billing and operation significantly.