



## County councils

### East Sussex County Council

East Sussex County Council had a well-established internal process for consultation – but the team were frustrated with the unwieldy software required to take their activity online. They switched to Citizen Space, citing its ease of use and flexibility as key reasons behind the decision. After making the switch, the Council noted a marked decrease in the number of help requests from colleagues setting up consultations.

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"Citizen Space has complemented and worked seamlessly within existing processes and helps ensure a seamless publishing process between colleagues."

*Consultation and Engagement Manager, East Sussex County Council*

### Other county councils in England using our tools include:

- West Sussex County Council
- Cumbria County Council
- Nottinghamshire County Council
- Norfolk County Council
- Staffordshire County Council
- Surrey County Council