CUSTOMER SUCCESS STORIES





INDUSTRY

Industrial manufacturing | Automation

EMPLOYEES:

73,000

Emerson

Challenge / use case:

Emerson manually extracts remittance information from emails and attachments and maps it to a spreadsheet (.csv) upload template that will be uploaded to their JP Morgan system, which is designed to match cash receivables (payments received) with remittance information. This is a highly time consuming, error-prone process and the reliance on manual methods drives higher instances of mismatched payments and discrepancies.

CLOSE



Solution:

Sema4.ai Agents reduce manual processing, scan email for remittance data, and reduce errors by boosting matching accuracy.



Business impact:

Speed up payments, reduction in days sales outstanding, and better accuracy by improving unstructured data match rates by >2X.