enabley
Case Study

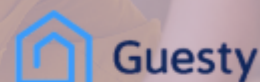**Guesty**

AT A GLANCE

Challenges

- Onboard new employees quicker
- Expensive training costs
- Save time for Directors
- Disorganized learning structure
- Training inefficiency

Benefits

- Major growth in a short time
- Monitor and evaluate team members
- Huge time and cost saving

> Enabley helped us reduce the number of hours that we invest in training. As a result, we were able to reach our hiring goals quicker while reducing costs.

Doron Pryluk
VP Customer Experience
GUESTY

Challenges

Directors and employees at Guesty were involved in many classroom and face-to-face training practices. They were searching for a technological solution that would ease and consolidate training and onboarding of new employees – which then will eliminate the 'time wasted' on such repetitive pieces of training.

Solutions

Guesty started using enabley for onboarding new employees in their Customer Care departments as a plan for eliminating time spent in face-to-face trainings, as well as a tool for monitoring and evaluating trainees performances in a more advanced manner.

Outcome

- New employee training has become much more efficient and time-saving
- Reporting capabilities allow Guesty to highlight areas or learners that need extra attention
- Able to reach goals quicker while reducing costs
- Exponential growth support