



Insurance Services Case Study

Ensuring reliable and compliant customer-facing AI chatbots.

A large insurance services provider works with healthcare data and advanced analytics to improve healthcare cost, quality, and access. By using Enkrypt AI, they were able to secure their customer-facing AI-powered Chatbot app while saving money in record time.

“Thanks to Enkrypt AI, we have confidence in our AI-powered Chatbot to provide safe, compliant, and secure answers to our customers.”

Head of AI Deployment
Insurance Services Company

Challenge	Solution	Results
Compliance and security issues with customer-facing chatbot	AI compliance management with industry regulations	Cost savings achieved in less than 3 months
Wanted full visibility into the app's risks as its current answers violated the Affordable Care Act.	Optimal accuracy achieved via automated Red-Teaming, Guardrails and Monitoring.	Attained compliance with regulations & visibility into the AI app's performance, risk and cost savings.