



Web design customer: JCA Plumbers & Merchants

Project Brief: This customer was recommended to us by another corporate business manager. They had had a website built by a fairly new web design company, but this company had been working on it for around 2 years and it still wasn't working. It was supposed to be an e-commerce website (on-line shop), but it was riddled with errors and faults. People couldn't pay on-line and the website crashed each time it was loaded. The company was understandably annoyed at having spent out on a website that didn't work. Eventually he gave them a week to fix the website and they couldn't do it. At this point we were referred over to JCA and had the website fixed and redesigned within a few days. Needless to say they were delighted.

Customers Video Review / Testimonial Transcript: "Hi, my name is Howard, JCA plumbing merchants in Southend. Yeah, Joe come in, we had a website done from someone else and it wasn't working at all. So Joe's come in and rectified all the errors on the actual back page of it, and redesigned the actual front page and now it is all working. Joe's done a really good job, I recommend his company to anyone."