KAISER PERMANENTE®

500

No. of Employees

8

Locations

10

Hours Saved Per Week

Scheduling software saves medical center 10 hours a week

Michael chose When I Work for Kaiser Permanente Woodland Hills Medical Center because of how easy and intuitive the app is to use.

> *"It's very effective for communicating with employees that are mobile."*
> *– Michael Bruse , Managerial Senior Consultant*

Michael Bruse is the Managerial Senior Consultant at Kaiser Permanente Woodland Hills, part of the Kaiser Permanente healthcare network. Prior to using When I Work, it would take Michael's team over 40 hours across 8 managers to complete the weekly schedule using a custom spreadsheet. While it was an okay solution, Michael and his team found that it was causing duplication of shifts and made it diicult for everyone to see shis once they were assigned. Michael chose When I Work for Kaiser Permanente Woodland Hills Medical Center because of how easy and intuitive the app is to use. He says, "Review user ratings in the app store. This program gets very high ratings for friendliness." Michael finds this to be especially true for his mobile users, saying, "It's very eective for communicating to employees that are mobile. His team has saved over 10 hours every week using When I Work for their scheduling needs. This has enabled better communication amongst his team, filled shis seamlessly, and reduced headaches related to updating a spreadsheet every week. Additionally, Michael has seen great value in using When I Work across the Woodlands Hills Medical Center citing labor cost savings, time savings, improved team communication, as well as increased employee satisfaction. With the time they're saving using When I Work, Michael and his team can now focus on ensuring patients receive the best possible care at Kaiser Permanente Woodland Hills Medical Center.

Products Used   📅 **SCHEDULING**