



A Better Alternative to Occasional Audits for King County, WA

Summary

King County recently increased the income threshold of its senior exemption which more than doubled the number of exemption applications and enrollees, and the county needed a smart way to analyze the accuracy of the new and existing exemptions without adding significant new staff to their team. King County completes a full internal audit of their tax roll every 3-5 years, and doubling the number of senior exemptions made it nearly impossible to complete this important work without assistance.

Enter TrueRoll

TrueRoll narrowed over 30,000 senior exemption enrollees and applicants to between 1,000-2,000 erroneous exemptions candidates in TrueRoll.

Including identifying individuals with:

- dual homesteads,
- income levels over the threshold,
- homes used for short- and long-term rentals,
- and homes no longer owned by the individual receiving the exemptions.

TrueRoll also interfaces with the county's new PTAS exemption application system to ensure the data from multiple locations is centralized for review and action by their staff.