

KYC Data Processing

For A Multi-Specialty Hospital

Unlock cloud-native Document intelligence

One of the largest super specialty hospitals in India with the highest standards of medical care along with clinical research, education, and training. The hospital was looking to automate data processing from KYC documents and financial documents to minimize manual errors while entering details into the hospital management system (HMS) as the government has mandated that hospitals maintain KYC details of the payee.

Challenge

Office administrators were scanning and manually entering information from KYC documents into their hospital information system (HIS). This introduced errors in the data and affected operational efficiency, the turn-around time of documents, and patient satisfaction.

They wanted a solution that would automate data processing from KYC documents and financial documents, such as cheques, and manage data validation for their in-patient invoice payment, as per government regulation. The client required a customized implementation of Docketry that catered to their specific needs.

Our Solution

We implemented Docketry to provide a comprehensive business solution including KYC data processing and financial document data validation. A seamless integration was achieved with the client's shared directory for the inbound ingestion of documents and their database for data export after extraction and validation.

✓ INTELLIGENT DATA CAPTURE

Implemented Docketry to securely manage data extraction and data validation from KYC documents and financial documents.

✓ SIMPLIFY DOCUMENT PROCESSING

Integrated Docketry with existing systems, implemented low-touch processing to reduce manual intervention and Docketry's easy-to-use UI further simplified the work of people involved.

✓ EASY INTEGRATION WITH APIs

Seamlessly integrated with their shared directory for inbound ingestion of documents and their database for data validation after data extraction.

✓ ERROR REDUCTION WITH ANALYTICS

To improve operational efficiency and associated rework, increased transparency with detailed reporting and Docketry's analytics dashboard.

Outcomes

The hospital administrative department was able to manage the KYC data validation and quality checks efficiently. They improved operational efficiency with low-touch processing and saved from associated rework due to errors. Docketry also helped them increase the transparency of the process with detailed reporting.

- ✓ 60% improvement in operational efficiency.
- ✓ 45% cost savings.
- ✓ 100% accuracy with the human in the loop validation.
- ✓ 80% reduction in KYC processing time.
- ✓ 95% error reduction.