CASE STUDIES

Health

BI SERVICE

CHALLENGE

Our client working in the health sector, Sandra was responsible for approving timesheets each week, but had the unenviable task of having to chase up staff who needed constant reminding to submit their documentation. She wanted to find a way she could avoid having to personally phone each one of them individually.

SOLUTION

When we met with Sandra, it didn't take long to see just how time consuming this process had become. We used the BI Service subscription features and created the "hasslebot", the hassle you have when you're not having to hassle.

RESULT

A clever report now runs behind the scenes without Sandra having to lift a finger. This then runs an email every Monday morning at 10am to ONLY the staff that have not submitted their timesheet. Not only did this take only 15 minutes to setup, the best part is that 95% of the company's timesheets are now being submitted on time.