Leading freight forwarder saves 20%
of administrative costs by automating BoL processing in 3 months

About the client

The client is a highly regarded freight forwarder in South Asia, with an extensive network of 25 branch offices. They serve clients across 5 continents and have a dedicated team of over 500 employees. Their reputation as an innovator and major regional player in the logistics industry is well-established.

Challenge

The logistics service provider encountered difficulties with their OCR (optical character recognition) solution, which resulted in extended processing times and limited capabilities. To enhance their global operations, they sought a more efficient data extraction solution specifically for invoices and BOL (bill of lading) documents.

Our Solution

Docketry automated the entire process, which resulted in the production of the final output in XML format. This automation significantly reduced the time required, with each document taking less than 2 minutes to complete.

✔ CUSTOM WORKFLOWS

Custom workflows were specifically designed to remove any special characters and efficiently extract and align data from multiple data files. These customized workflows enabled the mapping of the extracted data into XML output that perfectly aligns with the ERP data template, ensuring accuracy and seamless integration.

✔ STRAIGHT THROUGH PROCESSING

Automated BOL and invoice data extraction involved the seamless integration of email and the ERP system CargoWise. This integration allowed for Straight Through Processing (STP), which means that the data is automatically extracted from the BOL (Bill of Lading) and Invoice documents without any manual intervention. By leveraging this automated process, companies can achieve greater efficiency and accuracy in their data extraction workflows.

✔ CUSTOM NOTIFICATION FEATURES

When a document is processed and pushed into the ERP system, email notifications are automatically sent to the user(s) involved. These notifications serve as a confirmation that the document has been successfully processed and integrated into the system. This helps keep users informed and enables them to track the progress of their documents in real time.

✔ COLLATERALS PROCESSED
Types of documents processed
Bill of lading
Invoices

✔ DOCUMENTS PROCESSED
PDF
JPG
PNG
Word formats
sheet formats

✔ INTEGRATIONS
Outlook
CargoWise

Outcomes

- ✔ 90%reduction in data processing time
- ✔ 98% accuracy in data extraction
- ✔ 60 document formats of BOL (Bill of Lading) successfully processed
- ✔ 20% cost-savings with automated workflows
- ✔ 25K Documents processed in a month using Docketry in record time