

How we helped businesses like yours

Beauty



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Leading Laser Hair Removal Chain



The Problem:

Love Epil struggled with high employee turnover and inefficient onboarding. The slow hiring process made it difficult for new employees to adapt, and a lack of engagement resulted in incomplete training and inconsistent service quality.



The Solution:

By integrating SmartExpert.ai Gamification, Love Epil introduced leaderboards, achievements, and a gift store, making training engaging and competitive. The automated system ensured faster onboarding, while structured lessons enhanced employee retention.

35%

reduction in employee turnover

40%

faster onboarding process

100%

Fully automated competency assessment system