

enabley

Case Study

AT A GLANCE

Challenges

- Time and cost of training
- Standard communication with distributors
- Update information on new regulations and compliance

Benefits

- Learners use platform anytime, anywhere
- Communicate digitally
- Save huge training costs
- Building strategy based on the capabilities in the platform

“

The reports provide an in-depth view of how the learners are progressing.

From a system administrator's perspective, Enabley's interfaces are userfriendly it is rather easy to navigate.



Margaret Ching
Learning and
Organizational Director
MSIG Insurance LTD

Challenges

Managing training, knowledge and updates proved to be very challenging in terms of time invested by instructors and interruptions to people's schedules. MSIG Insurance looked for a way to centralize synchronous and asynchronous product updates and knowledge to staff, independent advisors, and customers, as well as provide timely updates about new regulations and compliance requirements

Solutions

Since implementing enabley, staff and independent advisers could access product updates and content from any location, via any device, anytime. Thus, allowing them to choose when to access content without any interruptions to their busy schedules. It has become much easier to create and publish content, and the interactive assessment tools enabled instructors to supervise and monitor progress, and performance of their learners.

Outcome

- Content easily accessible without the need for classrooms
- Time and costs saved
- Standardized messaging to distributors
- Training items made easier to create and more enjoyable

