JD Edwards Service Pack and Application Upgrade for Wine & Spirit Industry

Industry: Alcoholic Beverages

Modules	Sub-Modu
Sales	Advance Pricing
Purchase	Entire Suite, Procurement and Subcontracting, Landed Cost Roles
Finance	AP, AR, GL, JC, FA, GST
Inventory	Advance Talk Valuation
Procurement	Transportation
Advanced Warehouse Management	

Our client based in Europe and have footprints in wines and sprit business. Client is fastest growing multinational beverage alcohol company in India with a business spanning the entire length and breadth of the country delivering quality products to its discerning consumers. Client produces and sells alcoholic beverages such as spirits, wines, whiskey, and champagnes.

Cyret helped the client with operating across the entire wine and spirit spectrum in India, to solve sales order, inventory application, & report generation errors, with the upgrade of JD Edwards service pack and its application server. Solution resulted in efficiencies gained in enterprise application value proposals.

CASE STUDY

Client Profile

Client is largest multinational beverage company in India, with biggest footstep in US.

Challenge

Client was using old version of JD Edwards EnterpriseOne application. Existing JD Edwards system was running under Service Pack 21 and the JAS was running on IBM Web Sphere 4.0. There was tremendous slow response with HTML client when running sales order entry & inventory applications. Client also had issues related to Master BSFN which was not running under inventory transfer applications and items were not being transferred from HTML Client. Also, JD Edwards report design tool was taking longer time to open and throwing unexpected errors due to which no reports were generating.

Engagement

- Developed end-to-end client and server packages for production environment
- Regenerated all the production JAVA serialized objects
- Performance tuning on web server and enterprise server were related to heap memory and call object kernel
- Replicate the test environment with business data and control tables from production and control tables environment from production
- Report design issue were solved after updating the latest client access service pack
- Inventory application, report generation issue resolved
- In-house training for CNC administrator

Value to Customer

- Response time increased by 50% for sales order and inventory application after upgrading
- 24/7 support
- Reduction in manual task

About Cyret

Cyret Technologies is a leading Technology Consulting and Outsourcing organization and a value-added reseller to a large number of international organizations across Americas, Asia Pacific, Africa, Middle East and Europe, with cost-effective technology offerings.