



NHS England

External surveys and internal processes

NHS England want to increase transparency and improve services for patients. As a result, they run a huge number of consultations and surveys all year round. These engage with a diverse range of audiences: from staff to stakeholders to the general public.

These consultations need to be accessible digitally. And, with so much activity happening at any given time, NHS England need a standardised way to keep track of it all. Which is why they've chosen to use [Citizen Space](#): the platform makes it easy to manage, publish and run all their surveys and consultations in one place online.

"We expect all local leaders to be talking to the public and stakeholders regularly – it is vital that people are able to shape the future of their local services."

Spokesperson, NHS England