



20

hours saved on
scheduling
each week

110+

overtime hours
saved

Tags help
manage
certifications

How North Hartford Swim Club reduced their scheduling time and overtime hours

Keeping people safe while they're at the pool is priority one, so having the right shift coverage is the key to success for North Hartford Swim Club.


"The shift templates have been lifesavers! I make a shift and tell the tool how many guards I need and I'm able to just click and drag. The most AMAZING part of the app is that you can assign job titles to your team and they can't swap shifts with team members that don't have the same qualifications."

– Amanda Koss, Pool Manager, North Hartford Swim Club



Sonia was thrilled when she discovered Tasks in When I Work. Using a mobile, real-time task list has led to less scrambling and improved accountability with employees routinely completing 100% of tasks Sonia assigns. With more time, she's able to focus on streamlining her business and making process improvements. Sonia also says that tasks have given them their life back. They recently took a trip to Honduras, and before When I Work, they never would have been able to leave town, let alone the country, without the accountability that her staff has with Tasks.

Products Used

 SCHEDULING

 TASKS