



THE PROJECT

A global petroleum and natural gas exploration and production company underwent a period of organizational growth and transformations within their IT department. One result of its transformation was a new, innovative approach to data storage – and that meant they needed a new data storage process. Through a series of process design workshops, Beyond20 helped the company map the full lifecycle of this and several other asset management processes.

OUR APPROACH

Beyond20's ITSM Advisors interviewed executives and management from IT and the business side of the company to identify their unique challenges and garner their support for the project. After identifying critical assets, we facilitated workshops with the asset owners and their teams to design and map the lifecycle process for each. Keep in step with the company's vision of continued innovative growth, we designed processes that would evolve with them rather than constrain.