

Success stories



Safer communities

Context

The Téléphone Grave Danger (TGD) is a system set up by the Ministry of Justice to help victims of domestic violence in less than seven minutes. Equipped with an alert button, the TGD can be used to alert national police and gendarmerie units 24 hours a day, 7 days a week. Article 41-3-1 of the French Code of Criminal Procedure allows the caller to be geolocated when the alert is triggered.

Solution

- All the victim has to do is press the emergency button to alert emergency services. There's no need to call 17, wait, or even speak. Intersec's platform, integrated into Orange's network architecture, instantly provides the victim's geolocation.
- Intersec's solution then forwards the precise, complete geolocation information in real time to the relevant emergency services (nearby police and gendarmerie) so that they can intervene without delay. This rapid response protects victims and can save lives.
- The courts decide on the allocation of these phones, and hand them over to the people concerned. The system has proved its worth, and the number of TGDs allocated is increasing every year: 300 in 2019, 727 in 2020, 3,500 in 2022, and almost 5,000 in 2024.



We have an individual and collective responsibility to protect victims of domestic violence. We continue to work together to improve our operations and strengthen the involvement of our technological partners.

Laurent Combet
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