



## Police Scotland

### Citizen-focused policing engagement

Police Scotland use Citizen Space as their public and internal consultation platform. The team build education on consultation best practice and accessibility into the onboarding process, making sure that Police Scotland's consultation activity is fully citizen-focused. Since switching over, they've seen a huge increase in engagement and response rates.

Other police and safety issues using our tools include:

- Consultation on enhanced oversight of biometric data for justice and community safety purposes, Scottish Government
- Violence Against Women and Girls, London Borough of Hounslow, UK
- Public Space Protection Order (PSPO) Consultation, Reading Borough Council, UK
- Annual Police Plan Survey, Scottish Police Authority
- Help us to review our Enforcement Policy, Norfolk County Council, UK
- Proposals to contract certain police functions, Isle of Man Government, UK
- Police & Crime Plan 2017/21, East Sussex County Council, UK

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“There has been an increase in response rate to our public consultations by about 500% since switching to Citizen Space.”

- *Insight & Engagement Lead, Police Scotland*

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