REDSTONE
FEDERAL CREDIT UNION®

From Spreadsheets to Digital:
How Redstone Credit Union Transformed Branch Assessments With Circadian Risk

A CASE STUDY

Executive Summary

🤝 Client

Redstone Federal Credit Union has 29 branches in Alabama and Tennessee, and is the largest creditor in Alabama, serving more than 806,000 members.

❓ Client problem

- Manual and time-consuming risk assessment process.
- Tasks and remediation often left unfinished or forgotten.

Circadian Risk's impact

- Update its security assessments using a digital platform
- Keep security improvement tasks from slipping through the cracks
- Assign assessments, set timelines, and receive automated reminders
- Build a central repository for assessment data and task tracking
- Automatically create data-driven reports
- Create templates for new branch openings and expansions

![CIRCADIAN RISK]

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Redstone Challenges

About

Redstone Federal Credit Union was founded in 1951, when 11 members of the Redstone Arsenal Army Base put $5 into a shoebox. It has grown considerably since. Now the Hunstville-based organization has 29 branches in Alabama in Tennessee, and is the largest credit in Alabama, serving more than 806,000 members.

Our client had this main problem:

PDF

Manual assessment method

Although manual security assessments had been conducted by Redstone for years, the process could be inefficient.

Manual assessments were time-consuming and labor intensive, particularly with Redstone'd small security department.

When things moved smoothly, it might take Redstone's team two weeks to complete a task, but without a reliable way to track remediations, things didn't always get done. Tasks often fell by the wayside, derailed by bigger or more urgent projects.

"Before you know it, it's four months down the road, and we hadn't touched any of the items we brought back from the assessment," said their physical security manager.

The Solution

Improved task management

Circadian Risk worked with Redstone to improve task management after inspections. All potential remediations are now automatically turned into actionable checklists.

Automated reports

The Redstone team began using the Circadian Risk platform to automatically generate reports, including floor plans, photos, and notes, dramatically cutting down the time needed to prepare for a presentation.

Knowledge preservation

As Redstone grows, they hope to use the platform to create templates for launching new locations. The platform allows them to have repeatable security checklists for each build.

"...we've been seeing that tasks are actually accomplished ... and not getting lost."

- David Bellknap
Manager of Physical Security

Control Percentage

Criticality Breakdown

42%

2
Low

13
Medium

6
High

Questions in this assessment apply to the following scen

Theft

The Outcomes

Doubled assessments for all locations

Because of the platform's ease of use, Redstone decided to double their efforts at each location. They will now perform both a security assessment for each branch, and a detailed inspection of all the security devices.
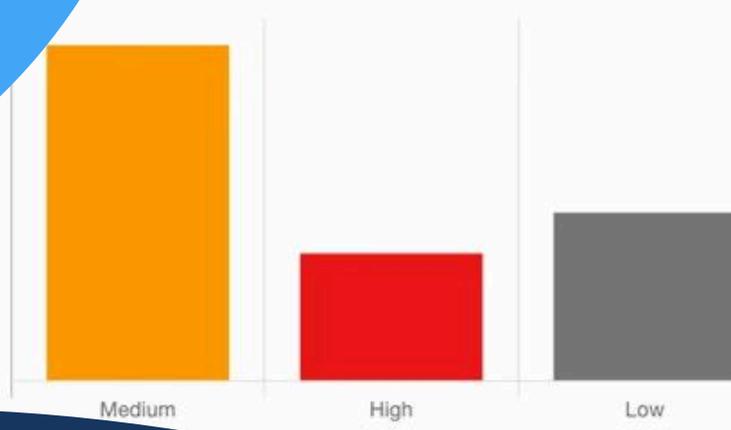
Centralized security management

Assessments, deficiencies, and tasks are now all managed in a singular database, preventing critical security initiatives and data getting lost in spreadsheets and paper assessments. Within two weeks of implementing Circadian Risk, they saw more tasks getting done and deficiencies remediated.

Improved security communication

As Redstone grew their team at different locations, they were able to assign tasks and manage multiple projects across their team efficiently. They were also able to cut out manual reports and use Circadian Risk's automated reports with floor plans & photos, reducing the time needed to create security presentations.
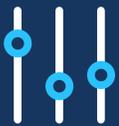
CIRCADIAN RISK

Action

VIEV

ral Threat - Torphy Building

ral Threat - Lesch Buildi

ral Threat

Medium   High   Low

What can Circadian Risk do for you?

Monitor

Actively monitor risk in all locations with Circadian Risk's Dynamic Threat and Impact Assessment™ and our Visual Vulnerability and Inventory Assessment™

Manage

Use our fully customizable solution to analyze your organizational risks in different scenarios.

Optimize

Enhance your risk strategies based on relevant aggregate data with our Actionable Risk Analysis Dashboard™

Remediate

Prioritize deficiencies, budget your strategies, create tasks, and assign them to individuals to remediate issues, all while tracking each task to maintain accountability in a live environment that will update as issues are resolved.

Communicate

Provide the right end deliverable for the right stakeholders to ensure that you are providing the right information promptly.

Access Control 1 ✎ ⋮ ✕

Default | Properties | Questions

Location
X 42.280913
Y -83.746697

◇ CLEAR COORDINATES

INTERIOR | EXTERIOR

Photos

Status

✓ Present | ✕ Missing

Are you ready to take control of your organizational risk?

Start today with a free demo

SEE THE PLATFORM

Or get in touch: sales@circadianrisk.com