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Rental Company

Original Position: Private, profitable well positioned company with no specific needs

Client Objective: To be as competitive and efficient as possible

Process: Streamlined department processes, enhanced customer history visibility, enhance management's ability to make informed decisions

Results: Increased sales, expanded service region from one state to three states, increased store fronts from 3 to 9, reduced administrative staff – for example; one department went from seven staff members to one person with greater accuracy