



THE PROJECT

Upon reconfiguring its Cherwell system to better fit its unique needs, this state government agency required formal training for their Cherwell administrators to ensure they could continue to maintain the system in accordance with best practice. Specifically, the agency sought Cherwell admin training around configuration, installation, aligning relationships and forms, and using automated workflows to support process improvement.

OUR APPROACH

Beyond20 provided week-long Cherwell admin training, delivered both on-site and remotely, equipping the agency's team with the skills they'd need to manage Cherwell with ease. The Foundation-level class covered both the nuts and bolts of the Cherwell system, along with custom modules designed to fit the agency's specific needs and challenges.