

Success cases



Challenge: Sidesys needed to update its appointment management systems for key sectors such as banking, healthcare, and retail, adapting to the new paradigm of generative AI.

Solution The project modernized appointment management systems by integrating advanced technology to enhance customer service and reduce wait times. Collaboration with Sidesys' technical team advanced their products and services through generative AI.

RESULTS

The modernization improved customer experience, optimizing appointment scheduling and significantly reducing wait times in critical sectors.
