

Berlin Hyp centralizes its job documentation of batch processes in SAP Solution Manager

Success Story

Berlin Hyp and BatchMan

Company Profile

Berlin Hyp and Landesbank Berlin together both form the business area real estate financing and are one of the largest German suppliers of real estate financing. The enterprise group concentrates its sales activities on operations with investors, housing companies, real estate funds, capital investment companies as well as selected home builders and developers. Regionally, it focuses on economically strong metropolitan areas in Germany and selected international markets with representative offices in Amsterdam, London, Paris und Warsaw. Its core competency is financing large-volume real estate projects such as residential or mixed-use properties, real estate for offices, logistics, retail and management, as an individual object or in a portfolio. Berlin Hyp also helps to conduct public/private partnership projects.

Objective

Since 2004, Berlin Hyp has been using the solution portfolio SAP for Banking for their core banking system, while job scheduling is organized with BatchMan. Berlin Hyp had been looking for the optimal solution to rearrange and automate the previous organization and procedure of batch process / documentation management.

Berlin Hyp

CHALLENGES FOR BERLIN HYP's IT:

- High manual effort in documentation
- Different namespace between job definition and job documentation
- Additional authorization steps at the documentation
- Lack of access to all departments

Initial Situation

Up to now, new job requirements or changes were entered using a Word document "Entry Sheet" manually, then approved and maintained in SAP or BatchMan again manually. The previous job documentation (Entry Sheet) of the batch processes was not based on the job name, but rather on the ABAP program names and/or variants used in the jobs. There were deviations of the job definitions in BatchMan to the job documentation in the Entry Sheet.

Objective of Berlin Hyp: Rearrangement and Automation of Batch Process/Documentation Managment within SAP

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Approach

With SAP Solution Manager as part of the SAP system landscape, there was one application available as prerequisite for central maintenance and storage of such functions and documentation. For the job documentation management in batch management, the “job documentation” function (SMJOBDOC) in SAP Solution Manager lent itself conceptionally. The concept based on SAP Solution Manager was created and implemented quickly. For each object in the BatchMan scheduler, corresponding documentation was created here - jobs and job chains - in SAP Solution Manager.

Aspects in disfavor of a complete transfer directly into job and network documentation in BatchMan included the fact that not all employees in the specialist departments have access to BatchMan, nor do they all have the required authorization and could not be integrated into the approval process. In the new structure, the names of the executed jobs and job documentation now match since further applications in SAP Solution Manager are built on the aforementioned.

Result

BatchMan users can directly call the job documentation in SAP Solution Manager in the “job” and “network” BatchMan objects. The key users and approvers of the special fields work directly in SAP Solution Manager. Naming the scheduling objects simplified the scheduling / conversion thereto.

BENEFITS FOR COMPANIES:

- Uniform access for all process participants on the documentation without additional authorization assignment
- Simple, centralized management and control of processes
- Central and clear monitoring and alerting
- Simple architecture and integration in system landscape
- Graphical modeling and visualization of the process chains

„We are very happy to have now an efficient solution and uniform access to documentation for all those involved with the process (specialist department, job scheduling, system support and monitoring...)..“

Nicole Reimers, Organization responsible
for production / IT

The Advantage: BatchMan users can now call the Solution Manager Job Documentation from BatchMan and the Specialist Departments directly from the SAP Solution Manager.



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