



Efficient support for Business Processing in SAP

Success Story

Hillyard and BatchMan

HILLYARD
THE Cleaning Resource

Hillyard's Objective:

Centralized batch job scheduling for organizing background processes with the upgrade to SAP

If migrating to SAP does not meet your expectations, simply expand your range of services with the right enhancements. Hillyard Inc. is an impressive example of how SAP supports your business activities efficiently by using additional solutions for background processing. Hillyard Inc. uses SAP and replaced its old systems, which were a combination of Unix applications and Microsoft SQL applications created in-house. SAP 4.6C runs on Unisys ES7000 with Microsoft Windows 2000 and Microsoft SQL 2000.

Initial Situation

After Hillyard switched over only one third of its branches to SAP, they started having difficulties. Each new branch required more and more reports and tasks that had to be executed daily, weekly or monthly. Plus, certain tasks had to be completed before others. This situation quickly turned into a nightmare since it was very difficult or impossible to map the corresponding dependencies with the standard SAP tools.

Due to the overwhelming number of reports required, Hillyard's technicians also had to create long processes with many steps, which could not run parallel. Processing times and runtimes were extremely long and not all background processes, which were available for the jobs, could be used. They also had no way to handle the processes if an individual job terminated, a prerequisite was not given or an error occurred. The users wanted an additional function where the reports were automatically provided in PDF format in the corporate intranet.

WHY HILLYARD CHOOSE BATCHMAN:

- Excellent and reliable job control
- Determining conditions, such as for the start and periodicity of jobs
- Versatile options of reacting to job terminations
- Converting existing SAP jobs into a structured format
- Jobs run more efficiently because all background processes can be used
- Reports are automatically saved as PDF file on the intranet

Objective of Hillyard: Centralized Batch Job Scheduling for organizing Background Processes with the upgrade to SAP

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Decision to use BatchMan Automation

Hillyard's search for a tailor-made job scheduler led them to BatchMan from HONICO. BatchMan covered all the problem areas where Hillyard had had difficulties and also provided the option of saving reports as PDF files on their intranet. And so the perfect add-on program for SAP was found.

„BatchMan makes it pleasant to work with SAP. This software runs so smoothly that our users don't even notice it's there. It does the job so well without any user interaction, and it has really made our lives a lot simpler. We run more and more jobs with BatchMan every day in good faith. We are convinced this solution meets our workload now and will continue to do so in the future.“

Mike Goetz,
SAP Basis Administrator, IS Department

BATCHMAN ADVANTAGES:

- Central control, maintenance and monitoring of background processing
- Increases processing performance with extensive dependencies regarding times, files or events as well as real-time planning
- Reacts automatically if errors arise and keeps error costs to a minimum
- Ensures flawless process control, even when the computer center is not staffed
- Increases availability and revisability of entire background processing
- Does not require any separate hardware, other software or external equipment
- Intuitive use via SAP GUI and known SAP processes = Increased acceptance |
= Training costs kept to a minimum

Advantage: BatchMan automates directly from SAP. All linked SAP-systems and nonSAP-systems are thus controlled centrally with a Single Point of Control



HONICO is a well-established producer of intelligent system management solutions for business process automation, specialized in workload automation, integration and professional file-management in the SAP area. In addition to product-supported consulting, HONICO focusses on the planning and realization of complex projects, i.e. in ERP-Integration and E-Commerce. As a SAP Build Application Development Partner, HONICO combines years of expertise in the SAP area with cutting-edge technology.

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