



# Finance Case Study

Scaling tax services via an AI-enabled chatbot.

A financial organization successfully scaled its tax preparation services through the safe and secure implementation of an AI-enabled tax chatbot. By using Enkrypt AI, they significantly enhanced customer engagement and operational efficiency.

“Enkrypt AI helped us scale our tax preparation services. We significantly enhanced customer engagement with an AI app that was safe, secure, and compliant .”

Gen AI Executive  
Tax Services Organization

Challenge	Solution	Results
Financial org wanted to scale its tax services with a reliable AI app.	Secure and compliant deployment of AI technology.	Met customer demand in an innovative and efficient manner.
Difficulty in deploying an AI-enabled tax chatbot that was secure and compliant.	Mitigating risks with compliance regulations and user privacy safeguards.	Enhanced customer engagement and streamlined complex tax processes.