STAFFANY x THE ROYALS

The Royals Bistro is a Halal certified restaurant located in the prime spot on the NUS University Town campus. Best known for their Nyonya Mee Siam and their signature cakes, Royals Bistro is a popular choice amongst students for affordable and satisfying food. Royals Bistro boasts a cosy atmosphere and chic decor, making it the ideal restaurants for groups and celebrations.

THE ROYALS
DELICIOUSLY ENTICING

The Challenge

The Royals Bistro is located in the heart of the National University of Singapore campus. This meant that there is foot traffic almost every hour of the day. Royals **relied heavily on shift workers** to man the front of the house. However, this was a **huge pain point** for Manager Jasmine Lu who depended on **Google Sheets and Google links to share the weekly schedule with staff.**

To keep track of attendance, a punch card system was used. All punch cards had to be manually calculated at the end of every month. In terms of **manual communications, calculations and scheduling** – it was all incredibly time consuming and frustrating for Jasmine.

The Solution

StaffAny is an hourly workforce management tool that eliminates the problem of attendance tracking, timesheet automation and scheduling inefficiencies. Adopting StaffAny meant no more punch cards and no more manual hourly calculations.

"With StaffAny, there are **no more gaps in communication**, I can make quick edits and staff get notified directly. Any changes can be made on my iPhone app on the go, no longer having to use offline methods and excel sheets.

Also, punch cards are a thing of the past. Clock in and clock out timings can be checked on the app instantly and in real time. There are **no longer any discrepancies** and enables **full transparency between staff and managers**. Without punch cards, it allows us as a business to cut **down on costs of maintaining hardware and punch cards**.

Last but most definitely not the least, timesheets are downloaded almost instantaneously with StaffAny. Previously, I was spending more than a day tallying timesheets for over 20 part timers. With StaffAny, the **time spent has been reduced significantly** with only 2-5 hours on average spent on 10 part timers and all full timers."

Favourite Part of StaffAny

Can I say everything? The best part is that everything can be consolidated on the app. Manual processes are no longer needed and clock in and out time logs can be checked from my phone – **it doesn't get more convenient than this!**

> Personally, it has helped a great deal in reducing time spent doing tedious tasks such as scheduling and consolidating timesheets. But don't take my word for it – try it to experience the difference yourself!