



## UCLA: “Almost Right Away, We Were Starting to See the Value.”

*Howard Miller, CIO & Mark Corlew, Director of IT Security — UCLA Anderson School of Management*

Higher education presents a unique data protection challenge. Faculty members' research is their life's work. Losing it would be, as Howard describes, “detrimental to them in so many different ways.” It's a problem he always knew he needed to solve — but the available tools weren't up to it.

The UCLA Anderson team had tried other DLP solutions. The experience was telling:

“They felt a little too big brotherish.”

In an academic environment, that matters. Faculty notice when software hits their machine — “especially if they deem that their system performance is, in their mind, even a nanosecond slower than what it was the previous day.”



This is where Jazz stood apart on a practical level:

“Probably what was most salient about Jazz and differentiating is the fact that it runs with a really, really small footprint.”

But lightweight deployment was just the entry point. The real shift was in what Jazz could actually detect. Mark describes a scenario no legacy tool could handle:

“Hey, did you know that user X is taking screenshots of sensitive data? Well, that's something that we never would have been able to detect with any other sort of DLP tool.”

Jazz also eliminated the noise that had made previous tools unusable for their small security team:

“They generated a lot of false positives, which for us as a very small security team is maddening.”

With Jazz, the signal-to-noise ratio flipped. When Jazz raised an alert, the team knew it [warranted investigation](#). When it didn't, they could trust the silence.

“When Jazz does let us know that there is something happening, we know that that's something we need to investigate.”

The value showed up fast — and the team sees it as a long-term investment:

“We have a tool that will not only do the things that we needed to do today, but forecasting and foreshadowing, we see that the tool will just grow with us and will continue to be a linchpin within our security portfolio.”