



Roads and bridges

Lower Thames Crossing: collecting feedback on a hot-button topic

Highways England needed to explore options for a new Lower Thames Crossing – a £6bn project which they knew would generate a lot of public interest. They used Citizen Space as their digital, mobile-friendly response mechanism, with more than 30,000 responses arriving online.

Other road and bridge projects using our tools include:

- A303 Stonehenge consultation, Highways England
- Thames Tideway Tunnels, Defra, UK
- Lower Fitzroy River infrastructure project, Queensland, Australia
- London river crossings, UK
- Trans-pennine upgrade, Highways England
- Pooley Bridge Design Options, Cumbria County Council, UK
- Great Yarmouth Third River Crossing, Norfolk County Council, UK

“Views put forward in the Lower Thames Crossing consultation will inform the Government’s decision on the location, route and type of crossing. More than 47,000 people took part, making it the largest ever public consultation for a UK road project.”

- Spokesperson, UK Department for Transport
